Via Vizzano 44 – 40037 Pontecchio Marconi (BO) ITALY
Tel. +39 051 6782006 - ☎ Fax 0039 051 845544
http://www.elcontrol-energy.net
✉ e-mail: vendite@elcontrol-energy.net / sales @elcontrol-energy.net

FORM MP75106/15
REQUEST / AUTHORISATION FOR REPAIR

DATE	
NAME	
COMPANY	
ADDRESS	
COUNTRY	
☎ TEL.	
☎ FAX	
✉ E-MAIL	

PRODUCT	
SERIAL NUMBER	
DATE OF PURCHASE	
PURCHASED FROM	

ATTENTION:
FAILURE TO FILL IN THE BELOW FIELD WILL AUTOMATICALLY LEAD TO EEN CARRYING OUT A STRUCTURAL REPAIR ON THE ABOVE PRODUCT(S

DESCRIPTION OF THE PROBLEM:

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REQUESTED SERVICE ***PLEASE TICK THE CORRESPONDING BOX***	❑ **CALIBRATION** The Service Department will carry out only the calibration. If the product should be defective, the below repair procedure will be started. ❑ **REPAIR** • **Cost of damage research: €. 50,00 + IVA.** The above cost will be charged if the instrument should be found Not Repairable. • **Please Note:** The dispatch of a product for repair including this form implies the irrevocable acceptance of the necessary repair procedure and of the corresponding cost as indicated in the Service Pricelist valid at the date of receipt at EEN. For the customer's satisfaction, the repaired product will be shipped immediately after repair and testing.
PAYMENT ***PLEASE TICK THE CORRESPONDING BOX***	The payment terms allowed for the repair / calibration service are as follows: ❑ **BANK TRANSFER** BANCA POPOLARE DELL'EMILIA ROMAGNA - Branch of: Borgonuovo di Sasso Marconi (BO) - Telex SWIFT Code: BIC BPMOIT22XXX ACCOUNT N. : 0210-002356822 - IBAN: IT13D0538737100000002356822 The Bank Transfer must be initiated at receipt of the repaired product and/or the communication by E.E.N. (via Fax or e-mail) of its dispatch.

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(Signature and Stamp)

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ANNEX TO FORM MP75106/15 REQUEST / AUTHORISATION FOR REPAIR FROM 01/01/2015

TECHNICAL SERVICE

Elcontrol Energy Net S.r.l. offers its valued costumers a repair service for its products. The only goal of the mentioned service is the satisfaction of the customer. In order to be able to achieve this goal and to be as effective as possible, we kindly ask you to follow some basic guidelines:

BEFORE DISPATCHING A PRODUCT THAT IS CONSIDERED DEFECTIVE, IT IS IMPORTANT TO VERIFY IF THE PRODUCT IS BEING USED CORRECTLY BY CONSULTING ITS USER MANUAL.

If the product is indeed considered damaged/defective, it must be dispatched along with a filled-in and signed copy of the below Request/Authorisation Form.

ATTENTION
We cannot accept any product without the mentioned form and Delivery Note or with the Request/Authorisation Form lacking the necessary signature/stamp.
The presence of the mentioned documentation is mandatory for EEN's repair/service procedure and it cannot be substituted by any other document.

E.E.N. will repair the product following the type of intervention (Calibration/ Functional Repair/ Structural Repair) deemed necessary by EEN's technicians in order to re-establish the full functionality of the product. If the product should be found not repairable, a cost of 50 Euro will be invoiced for the research of the damage (except for instruments under warranty).

PLEASE NOTE: BELOW A LIST OF PRODUCTS THAT ARE NOT REPAIRABLE ANYMORE:

- *Series Vip Energy*
- *Series Vip 96*
- *Series VipD*
- *Series VipD3*
- *Series DEM3*
- *Series DET3*
- *Series DMD3*
- *Series DM3*
- *Vip One*
- *Vip Mem*
- *Microvip MK1- MK1.1- MK1.2*
- *Accessories of portable or panel-mounted analysers.*
- *PFR, PFCD, and PFRMD series Power factor Regulators.*
- *Transformers*
- *Level Regulators/Sensors and Probes*
- *Reed Switches/Relays*
- *Magnetic Contactors*
- *Photocells and Optosensors*
- *Pulse Counters*
- *Magnetic Proximity Switches*
- *Tools*

If your product is repairable, you can download the form (Request/Repair Committed) to be completed and annex to the instrument that you will send to us.

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REPAIR - SERVICE PRICELIST
Valid from 05/01/2015 and until 31/12/2015

PRODUCT	CALIBRATION	FUNCTIONAL REPAIR	STRUCTURAL REPAIR
JUPITER + JUPITER PLUS + ENERGY EXPLORER			
Calibration	€.250.00	€.440,00	€.790,00
Calibration + Upgrade	€.290,00		
Display LCD replacement		€.580,00	
CPU+ANALOG replacement		€.660,00	
CPU replacement		€.560,00	
ANALOG replacement		€.520,00	
POLAR STAR	€.115,00		
PFR96	€.136,00		***Not possible
VIP SYSTEM3	€.260,00	€.470,00	€.690,00
MICROVIP3 *Produced after 01/01/2005*	€.260,00	€.305,00	***Not possible
MICROVIP3 PLUS *Produced after 01/01/2005*	€.260,00	€.305,00	Display B. €.440,00 Base B. €.680,00
NANOVIP	€.200,00	€.200,00	***Not possible
NANOVIP PLUS	€.200,00	€.220,00	***Not possible
NANOVIP PLUS MEM	€.200,00	€.220,00	***Not possible
NANOVIP2 TWO	€.220,00	€.260,00	***Not possible
NANOVIP3 CUBE	€.280,00	€.300,00	***Not possible
All prices are in EURO			

CHECK AND REPAIR OF ACCESSORIES €.40,00/HOUR WITH MINIMUM CHARGE OF €.40,00 (1 HOUR). CALIBRATION OF PANEL INSTRUMENTS €.135,00.

*****FOR INSTRUMENT NOT REPAIRABLE DO NOT HESITATE TO CONTACT OUR SALES DEPARTMENT phone +39 051 6782006 e-mail: sales@elcontrol-energy.net. REQUIRE AN OFFER FOR A NEW INSTRUMENT.**